- Assisting the route evaluation and adjustment team with territory adjustments. The local office contacts may also jointly select someone with knowledge of the territory to provide this assistance.
- Providing carriers their routes' evaluated time, prior to the adjustment consultation.
- Providing carriers copies of any amended PS Form(s) 1840 Reverse if changes were made after the adjustment consultation by the route evaluation and adjustment team.

The district lead team may, by mutual agreement, assign additional tasks to a specific pair of local office contacts, on an individual, case-by-case basis.

Issue Resolution

The issue resolution process will be used to resolve issues related to the Technology Integrated Alternate Route Evaluation and Adjustment Process. Team members at all levels should consult this document prior to elevating any unresolved issue. The steps and time frames for elevating unresolved issues are as follows:

Route Evaluation and Adjustment Teams

Any issue that the team is unable to resolve will immediately be referred to the district lead team.

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District Lead Teams

Any issues from the route evaluation and adjustment team that cannot be resolved by the district lead team will be referred to the area/regional team within two working days of receipt of the issue.

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Area/Regional Teams

Any issues from the district lead teams that cannot be resolved by the area/regional team will be referred to the national oversight team within three working days of receipt of the issue.

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National Oversight Team

The national oversight team will resolve any issues that cannot be resolved by an area/regional team within four working days of receipt of the issue.